




CUSTOMER
connect


 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD WHAT DOES IT MEAN TO YOU?

"I love my work as a letter carrier. I love feeling the freedom of working outside."

ROSHON M. BUTTS
Letter Carrier / Shop Steward
Brighton

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**


POSTAL PROUD

WHAT DOES IT MEAN TO YOU?


"The Postal Service provides an everyday service to the country, unlike no other, that defines its existence. I am proud to be part of that."

MARK "RICO" PETRUCELLI
Letter Carrier
Brighton

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD




"We are Postal of Proud of these Centerville carriers who all have 30+ years of At Fault Accident Free Driving!"
~PM Ken Flemming~

CENTERVILLE'S MILLION MILE AWARD RECIPIENTS

Left to right: POOM John Fitzpatrick, Centerville PM Ken Flemming, FTR Bob Wright, FTR Tom Robertson, FTR Marty Cardozza, DM Mike Rakes

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

“The guys I work with here are great. I’ve been on this route since 2003, which includes the Jewelers Building, and I really love my customers.”

Richard DiNapoli
Letter Carrier
JFK

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

**POSTAL
PROUD**

**"I AM PROUD TO SERVE THE
COMMUNITY, TO WORK
OUTSIDE AND CONNECT
WITH PEOPLE EVERY DAY."**

**PHIL CHOTKOWSKI
LETTER CARRIER
WOBURN**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

“I like serving all of our customers. There are a lot of visitors who travel here to Boston and I like helping them with directions.”

Alan Hamilton
Letter Carrier
JFK

Greater Boston District





UNITED STATES POSTAL SERVICE™

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

"This is a great job. I love this office and all the guys are great here."

Jianhua Tan
Letter Carrier
JFK

Greater Boston District



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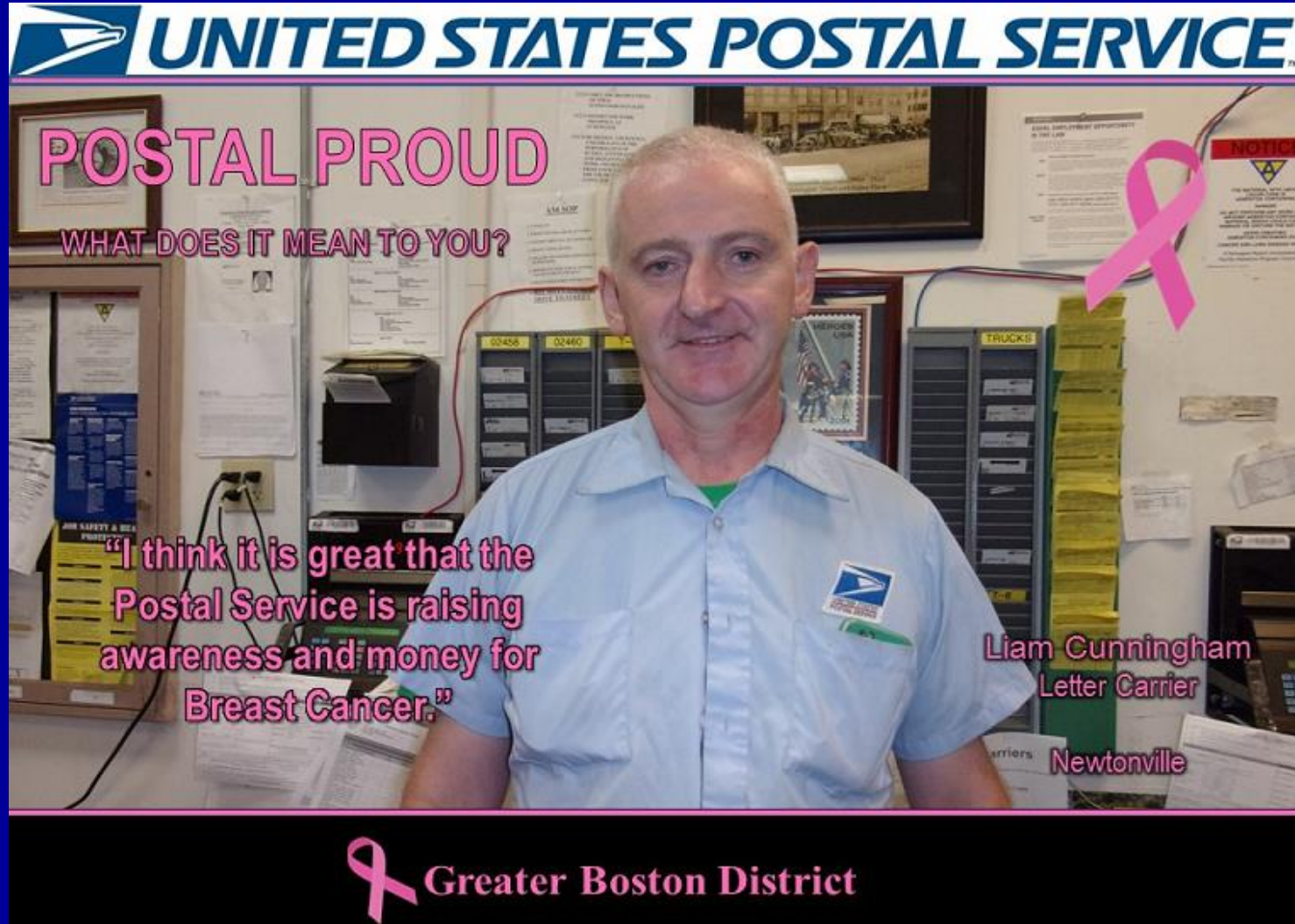
POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

**"I like my co-workers.
They are like family."**

Robert Amirault
Letter Carrier
JFK

Greater Boston District




UNITED STATES POSTAL SERVICE™

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

"I think it is great that the Postal Service is raising awareness and money for Breast Cancer."

Liam Cunningham
Letter Carrier
Newtonville

 Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

**POSTAL
PROUD**

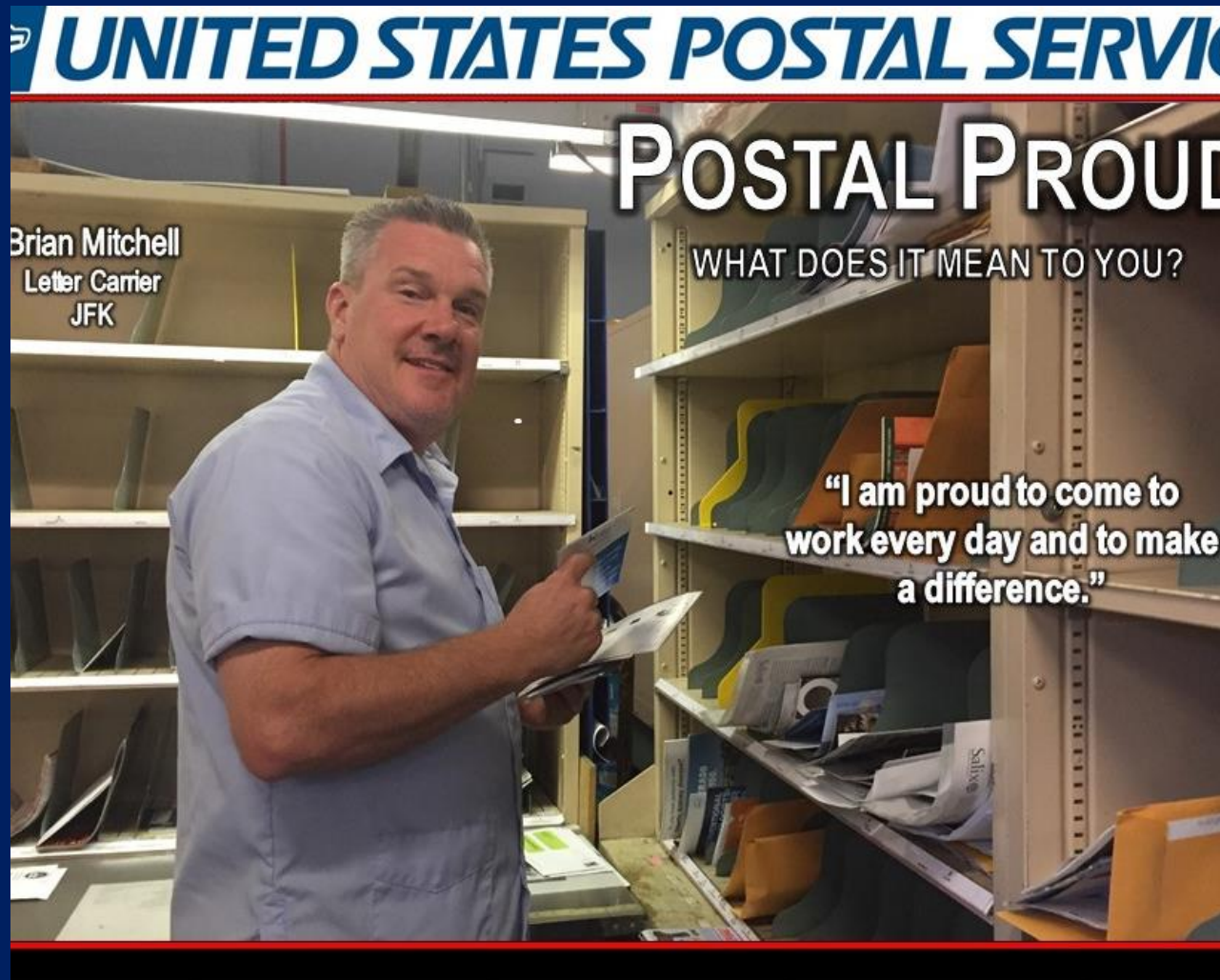
WHAT DOES IT MEAN TO YOU?



**"HAPPY ST PATRICKS DAY!
WE ARE PROUD TO BE PART
OF A TEAM THAT SERVICES
THEIR CUSTOMERS EVERY
DAY."**

**GERRY MACISAAC
DIANE BUTERA
LETTER CARRIERS
NEEDHAM**

Greater Boston District




Pictured from Left to Right

Peter Clark
(A) Business Development Specialist

John J. Casciano
National Business Agent, NALC

Dave Billings
President, NALC Branch 2512



 **UNITED STATES POSTAL SERVICE™**


POSTAL PROUD CASE

WHAT DOES IT MEAN TO YOU?

**"I AM PROUD TO HAVE A
GREAT CAREER THAT HELPS
TAKE CARE OF MY 4 MONTH
OLD SON."**

**BRAD GERAIGERY
LETTER CARRIER
MALDEN**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD
WHAT DOES IT MEAN TO YOU?

**"I'M PROUD TO BE WORKING
WITH MY FELLOW UNION
BROTHERS AND SISTERS."**


**LAURA WOOD-FAHEY
AREA NALC STEWARD
MALDEN**

Greater Boston District

Power of One

If **1** hundred thousand carriers find
1 new customer per week to mail
1 Priority Mail package a day we will generate over
1 Billion Dollars in new revenue!

That's how every **1** makes a difference!


 **UNITED STATES POSTAL SERVICE**

**POSTAL
PROUD**

**“I’M PROUD TO SERVE
OUR CUSTOMERS EVERY
DAY!”**

**TYLEA ROGERS
LETTER CARRIER
WEST ROXBURY**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

**"I AM PROUD TO WORK ON A
GREAT TEAM THAT GETS THE
JOB DONE."**

RUSSELL KIERSTEAD
LETTER CARRIER
JFK

Greater Boston District

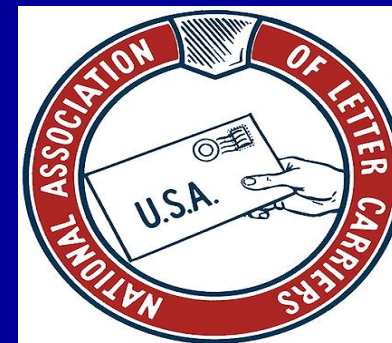
 **UNITED STATES POSTAL SERVICE™**

**POSTAL
PROUD**

**"MY OPTIONS ARE WIDE
OPEN. I HAVE TO DO
SOMETHING, BUT I HAVEN'T
FIGURED OUT WHAT THAT IS.
FOR NOW I'LL JUST RELAX."**

**ANTHONY RAUSEO
LETTER CARRIER
LYNNFIELD
RETIRED AFTER 60 YEARS OF
SERVICE**

Greater Boston District



***Pictured:
Newtonville Letter Carrier, Alfred Safrine
Jeff Carter, Manager. Customer Service***

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD



**"WE ARE PROUD TO WORK FOR
A GREAT ORGANIZATION WITH
GOOD PAY AND BENEFITS."**

**BOBBY DONAGHUE
JIM IMBROGNA
LETTER CARRIERS
WOBURN**

Greater Boston District



Michael Yerkes
President, NALC Branch 34

John J. Casciano
National Business Agent,
NALC

Paul Bruno
Woburn City Letter Carrier

John W. (Mike) Powers
District Manager

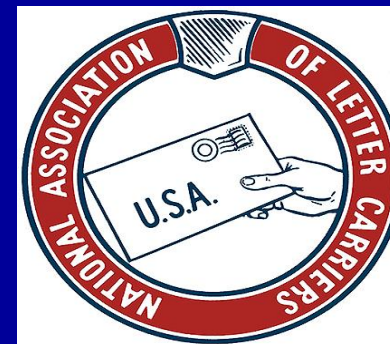
 **UNITED STATES POSTAL SERVICE™**

**POSTAL
PROUD**


**"WE ARE PROUD TO SERVE
OUR CUSTOMERS AND
WORKING OUTSIDE KEEPS
US IN SHAPE."**

**WILLIAM GALLAGHER
BOB COGAN
LETTER CARRIERS
EAST BRIDGEWATER**

Greater Boston District



***Pictured:
Back Bay Letter Carrier Alfred Safrine
Jeffrey Marvel, Supervisor, Customer Service***

 **UNITED STATES POSTAL SERVICE™**


POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

**"I AM PROUD TO HAVE A
GOOD JOB WORKING WITH
GREAT PEOPLE AND
PROVIDING A GREAT
SERVICE FOR OUR
COMMUNITY."**


**QUAN LE
LETTER CARRIER
WOBURN**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?



**"WE ARE PROUD TO GIVE
OUR CUSTOMERS GREAT
SERVICE AND TO WORK
OUTSIDE."**

**ANTHONY CARRUBE
RICK ANVERNIZZI
LETTER CARRIERS
WINCHESTER**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD


WHAT DOES IT MEAN TO YOU?



**"I LOVE TO SERVE THE
HAPPY PEOPLE OF BOSTON."**

**MILLIE BROOKS
CCA LETTER CARRIER
JFK**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

"I AM PROUD TO BE RETIRED FROM THE MILITARY, I AM PROUD OF MY COUNTRY AND I AM PROUD TO WORK FOR THE UNITED STATES POSTAL SERVICE."

JIM AYLWARD
LETTER CARRIER
WOBURN

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**


**POSTAL
PROUD**

WHAT DOES IT MEAN TO YOU?

**"WE ARE PROUD TO SERVE
OUR CUSTOMERS EACH AND
EVERY SINGLE DAY!"**

**MIKE DENARDO
KENNY CROCKER
LETTER CARRIERS
EASTWEST BRIDGEWATER**

Greater Boston District

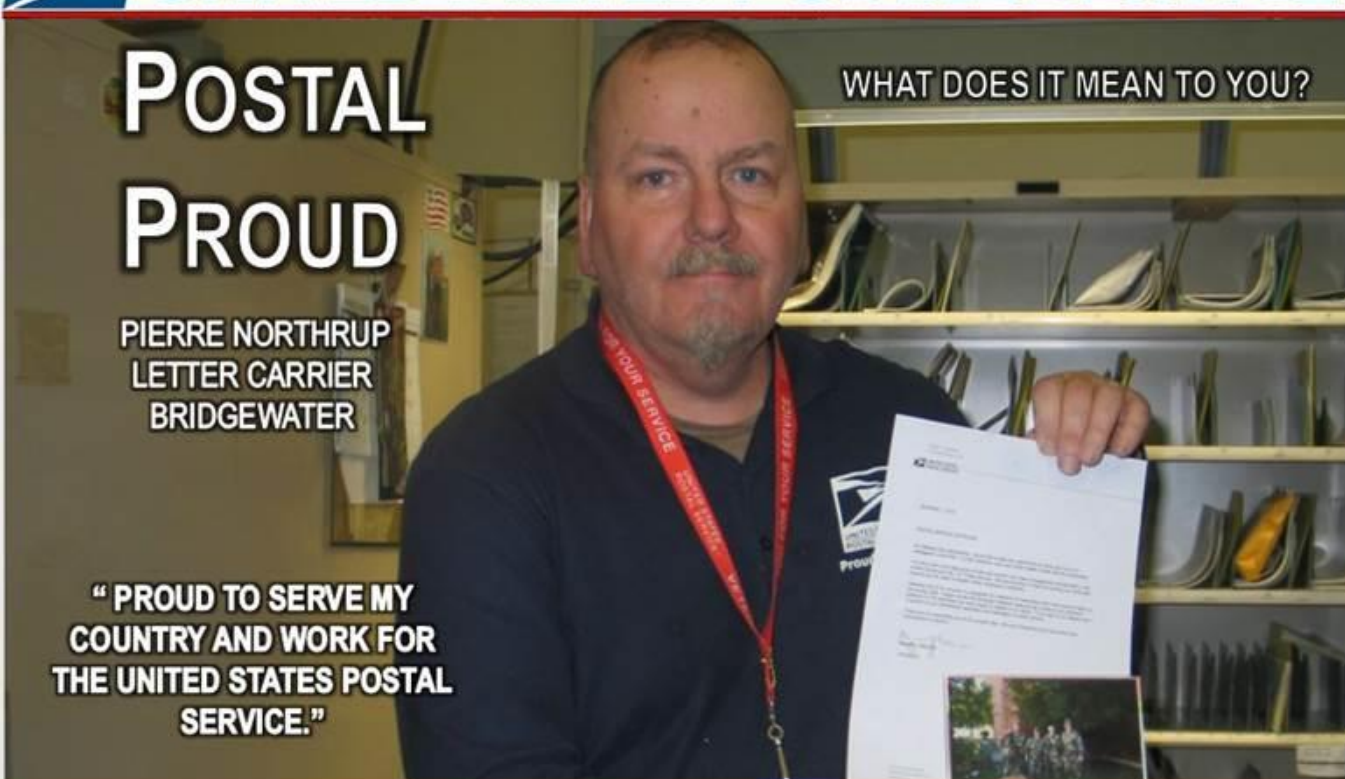
 **UNITED STATES POSTAL SERVICE™**

**POSTAL
PROUD**


WHAT DOES IT MEAN TO YOU?

PIERRE NORTHRUP
LETTER CARRIER
BRIDGEWATER

**“PROUD TO SERVE MY
COUNTRY AND WORK FOR
THE UNITED STATES POSTAL
SERVICE.”**



Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

**"I AM PROUD TO BE PART OF
THE GREAT HISTORY OF THE
UNITED STATES POSTAL
SERVICE."**

**DAVID CATALDO
LETTER CARRIER
WINCHESTER**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

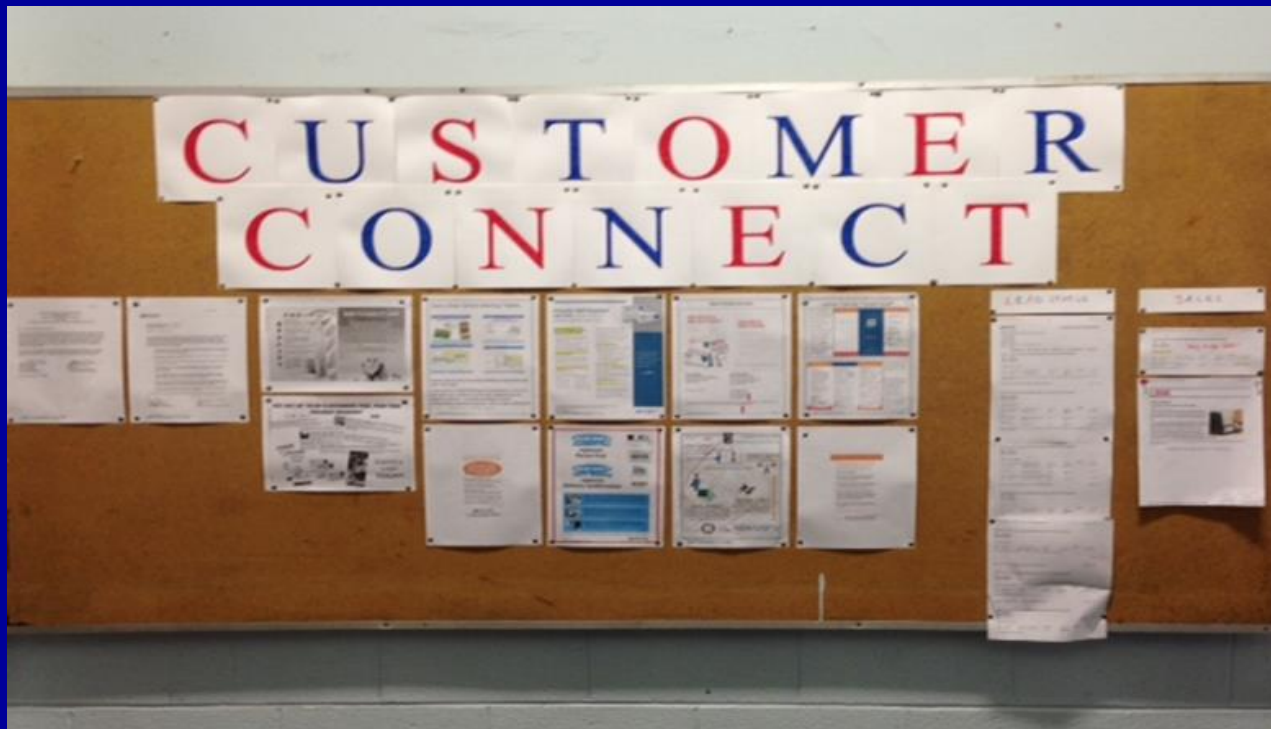
WHAT DOES IT MEAN TO YOU?


**"I AM PROUD TO DELIVER A
GREAT SERVICE TO OUR
CUSTOMERS AND MEET NEW
PEOPLE EVERY DAY."**

**MIKE GRANT
LETTER CARRIER
BURLINGTON**

Greater Boston District

Customer Connect Boards



 **UNITED STATES POSTAL SERVICE™**


POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

**"I AM HAPPY TO PROVIDE
GREAT CUSTOMER SERVICE
ON THE SAME ROUTE FOR 20
YEARS."**


**JOHN MCGRATH
LETTER CARRIER
WEST BRIDGEWATER**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?



"WE ENJOY ALL OUR CUSTOMERS ON OUR ROUTES AND SMILE WHEN THE SMALL CHILDREN GIVE US HUGS!"

**BOB COGSWELL
ROB KENNEDY
LETTER CARRIERS
WINCHESTER**

Greater Boston District



UNITED STATES POSTAL SERVICE™

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

**"I AM PROUD TO INTERACT
WITH MY CUSTOMERS AND
GIVE THEM GREAT SERVICE."**

**WANDA PAULINO
LETTER CARRIER
BURLINGTON**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD
WHAT DOES IT MEAN TO YOU?

**"I AM PROUD TO WORK
WITH GREAT PEOPLE."**

PERRYN BIP
LETTER CARRIER
WILMINGTON

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

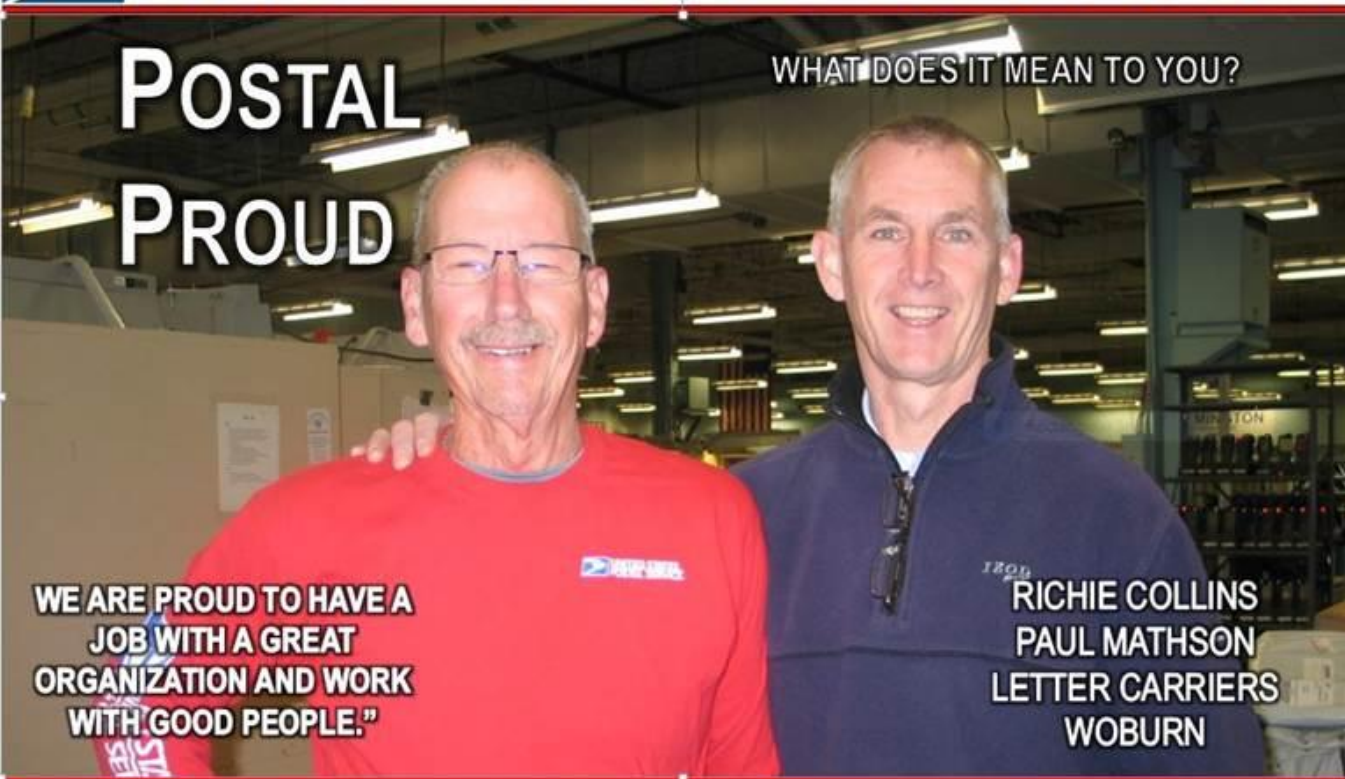
POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

**"I AM PROUD TO GIVE MY
CUSTOMERS GREAT
CUSTOMER SERVICE."**

JOHN MCGINN
LETTER CARRIER
LYNNFIELD

Greater Boston District



UNITED STATES POSTAL SERVICE™

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

WE ARE PROUD TO HAVE A
JOB WITH A GREAT
ORGANIZATION AND WORK
WITH GOOD PEOPLE."

**RICHIE COLLINS
PAUL MATHSON
LETTER CARRIERS
WOBBURN**

Greater Boston District


 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD WHAT DOES IT MEAN TO YOU?

"I love this office. I love my co-workers."

WILSON TONG
Letter Carrier
Brighton

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

**"I AM PROUD TO WORK WITH
MY CUSTOMERS AND THE
AND MY GREAT CO
WORKERS."**

**ROB WILLARD
LETTER CARRIER
WINCHESTER**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD


WHAT DOES IT MEAN TO YOU?



**"I ENJOY BEING OUTSIDE
AND CONNECTING WITH OUR
CUSTOMERS."**

**JASON RAPACIOLI
LETTER CARRIER
WINCHESTER**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTALPROUD

WHAT DOES IT MEAN
TO YOU?

**"WE ARE PROUD TO WORK
FOR AN ORGANIZATION WITH
GOOD PAY AND GOOD
PEOPLE."**

**MICHAEL PAGLIUCA
WEI JIA
LETTER CARRIERS
READING**

Greater Boston District



UNITED STATES POSTAL SERVICE™


POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

"I AM PROUD TO WORK ON A GREAT TEAM THAT GETS THE JOB DONE."

DANIEL BROWN
LETTER CARRIER
LYNNFIELD

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**


POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

**"I AM PROUD TO WORK FOR A
COMPANY WITH GOOD PAY
AND GOOD BENEFITS."**


ROBERT CROWELL
LETTER CARRIER
WINCHESTER

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?



**"I'M PROUD TO WORK
FOR THE POST OFFICE
FOR 25 YEARS, IT HAS
BEEN VERY GOOD TO ME."**

**JOSEPH COLUMBUS
LETTER CARRIER
WOBURN**

Greater Boston District



 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

**"I LIKE THAT I WORK
OUTSIDE EVERYDAY!"**

**GLEN MURPHY
LETTER CARRIER
READING**

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

WHAT DOES IT MEAN TO YOU?

POSTAL PROUD

Letter Carrier,
Bob Bourne,
shows his
daughter where
he works!

BOB BOURNE
Letter Carrier
Randolph

Greater Boston District



 **UNITED STATES POSTAL SERVICE**

POSTAL PROUD

WHAT DOES IT MEAN
TO YOU?

*"It's been a great place to
work for 30 years. Now
I'm looking forward to
spending my winters on
the ski slopes!"*

PETER LAVOIE
Letter Carrier
Amesbury

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?


"I love dogs and I love my customers."
~ Walter ~

"I love the people I work with."
~ Don ~

"Customers are like family to me."
~ Alan ~

Walter Briggs, Alan Robidoux, Don Brown
Letter Carriers
Concord

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**


**POSTAL
PROUD**

WHAT DOES IT MEAN TO YOU?

**"I love serving my customers.
Working with fantastic people
and an awesome management
team has made my career
rewarding."**

Bobby Coleman
Letter Carrier
Lynn

Greater Boston District



 **UNITED STATES POSTAL SERVICE™**

**POSTAL
PROUD**

WHAT DOES IT MEAN TO YOU?

Jonathan Langlois
Letter Carrier
Lynn

"I love working outdoors and I love my customers. I like the people I work with."

Greater Boston District



UNITED STATES POSTAL SERVICE


POSTAL PROUD

WHAT DOES IT MEAN TO YOU

"I like people and serving the public. My customers are wonderful."

PATRICIA ROGER-MILLS
Letter Carrier
BRIGHTON

Greater Boston District

 **UNITED STATES POSTAL SERVICE™**

POSTAL PROUD

WHAT DOES IT MEAN TO YOU?

**"I love the exercise
and getting to work
outside."**

Roger Ross
Letter Carrier
Brighton

Greater Boston District

